



REGULATION TO THE WINE TOUR

- Reservation is mandatory to join the tour and it has to be made online by signing in.
- The wine tour can be done only with staff members of Ca' dei Frati.
- Wine tours are free of charge and guaranteed according to timetables and availability. Ca' dei Frati reserves the right to change timetables and reservations, informing guests per email or by phone
- Every user can book a tour for maximum 6 people, including children at any age.
- Groups of more than 6 people have to book by contacting the booking manager (Mattia) at mattia@cadeifrati.it or calling the 0039 030919468 at least 10 days before; without reservation we can't guarantee availability for the tour.
- Please be on time, at least 5 minutes before the tour starts, in respect of the other participants.
- Parties, bachelor parties and bridal showers are not allowed.
- According to health and hygiene standards any kind of pet isn't allowed to enter the production area. Pets are welcome to the tasting room.
- Children are welcome: parents are required to look after their children during the tour as it could be hazardous because of machines at work.
- The winery is not provided with lifters or facilities for disabled people.
- The wine tour proceeds by walking up and down the stairs.
- If any damage occurs to people or things during the tour, the winery won't be held responsible.
- Please, wear appropriate clothes in respect of the other participants.
- Please, keep a respectful behaviour towards the other people joining the tour and the wine tasting, avoiding noises and inappropriate conduct.
- If you are unable to join the tour you have previously booked, please inform us at least 2 hours before
- Please advice the staff in advance in case of any kind of notice, related to the visit to the cellar.
- No exceptions to the regulation hereby written.
- The management reserves the right to deny access to the winery if the current regulations aren't observed.